

# Real Estate Professional Customer Service Upskilling Programme



Training Schedule for Jan 2012

Module	JAN 2012					Feb 2012					
	S/N	Duration	Session	Date	Time	S/N	Duration	Session	Date	Time	
Offer Customised and Personalised Service	12	4 hrs x 3 Sessions	1	Tuesday, 10 January, 2012	9am to 1pm	18	4 hrs x 3 Sessions	1	Tuesday, 31 January, 2012	9am to 1pm	
			2	Wednesday, 11 January, 2012	9am to 1pm			2	Wednesday, 1 February, 2012	9am to 1pm	
			3	Thursday, 12 January, 2012	9am to 1pm			3	Thursday, 2 February, 2012	9am to 1pm	
	13	4 hrs x 3 Sessions	1	Tuesday, 17 January, 2012	9am to 1pm	19	4 hrs x 3 Sessions	1	Tuesday, 31 January, 2012	2 to 6pm	
			2	Wednesday, 18 January, 2012	9am to 1pm			2	Wednesday, 1 February, 2012	2 to 6pm	
			3	Friday, 20 January, 2012	9am to 1pm			3	Thursday, 2 February, 2012	2 to 6pm	
	14	4 hrs x 3 Sessions	1	Friday, 13 January, 2012	9am to 1pm	110	4 hrs x 3 Sessions	1	Friday, 3 February, 2012	9am to 1pm	
			2	Friday, 20 January, 2012	9am to 1pm			2	Friday, 10 February, 2012	9am to 1pm	
			3	Friday, 27 January, 2012	9am to 1pm			3	Friday, 17 February, 2012	9am to 1pm	
	15	4 hrs x 3 Sessions	1	Friday, 13 January, 2012	2 to 6pm	111	4 hrs x 3 Sessions	1	Friday, 3 February, 2012	2 to 6pm	
			2	Friday, 20 January, 2012	2 to 6pm			2	Friday, 10 February, 2012	2 to 6pm	
			3	Friday, 27 January, 2012	2 to 6pm			3	Friday, 17 February, 2012	2 to 6pm	
	16	4 hrs x 3 Sessions	1	Monday, 9 January, 2012	9am to 1pm	112	4 hrs x 3 Sessions	1	Monday, 6 February, 2012	9am to 1pm	
			2	Monday, 16 January, 2012	9am to 1pm			2	Monday, 13 February, 2012	9am to 1pm	
			3	Monday, 30 January, 2012	9am to 1pm			3	Monday, 20 February, 2012	9am to 1pm	
	17	4 hrs x 3 Sessions	1	Monday, 9 January, 2012	2 to 6pm	113	4 hrs x 3 Sessions	1	Monday, 6 February, 2012	2 to 6pm	
			2	Monday, 16 January, 2012	2 to 6pm			2	Monday, 13 February, 2012	2 to 6pm	
			3	Monday, 30 January, 2012	2 to 6pm			3	Monday, 20 February, 2012	2 to 6pm	
	Lead a Service Team	11	4 hrs x 6 Sessions	1	Tuesday, 10 January, 2012	2 to 6pm	17	4 hrs x 6 Sessions	1	Tuesday, 7 February, 2012	9am to 1pm
				2	Wednesday, 11 January, 2012	2 to 6pm			2	Wednesday, 8 February, 2012	9am to 1pm
				3	Thursday, 12 January, 2012	2 to 6pm			3	Tuesday, 14 February, 2012	9am to 1pm
4				Tuesday, 17 January, 2012	2 to 6pm	4			Wednesday, 15 February, 2012	9am to 1pm	
5				Wednesday, 18 January, 2012	2 to 6pm	5			Tuesday, 21 February, 2012	9am to 1pm	
6				Friday, 20 January, 2012	2 to 6pm	6			Wednesday, 22 February, 2012	9am to 1pm	
18		4 hrs x 6 Sessions	1	Tuesday, 7 February, 2012	2 to 6pm	18	4 hrs x 6 Sessions	1	Tuesday, 7 February, 2012	2 to 6pm	
			2	Wednesday, 8 February, 2012	2 to 6pm			2	Wednesday, 8 February, 2012	2 to 6pm	
			3	Thursday, 9 February, 2012	2 to 6pm			3	Thursday, 9 February, 2012	2 to 6pm	
			4	Tuesday, 14 February, 2012	2 to 6pm			4	Tuesday, 14 February, 2012	2 to 6pm	
			5	Wednesday, 15 February, 2012	2 to 6pm			5	Wednesday, 15 February, 2012	2 to 6pm	
			6	Thursday, 16 February, 2012	2 to 6pm			6	Thursday, 16 February, 2012	2 to 6pm	
19	4 hrs x 6 Sessions	1	Thursday, 9 February, 2012	9am to 1pm	19	4 hrs x 6 Sessions	1	Thursday, 9 February, 2012	9am to 1pm		
		2	Thursday, 16 February, 2012	9am to 1pm			2	Thursday, 16 February, 2012	9am to 1pm		
		3	Thursday, 23 February, 2012	9am to 1pm			3	Thursday, 23 February, 2012	9am to 1pm		
		4	Thursday, 1 March, 2012	9am to 1pm			4	Thursday, 1 March, 2012	9am to 1pm		
		5	Thursday, 8 March, 2012	9am to 1pm			5	Thursday, 8 March, 2012	9am to 1pm		
		6	Thursday, 15 March, 2012	9am to 1pm			6	Thursday, 15 March, 2012	9am to 1pm		

## 1 CORPORATE CLASSES

For companies who wish to form your own classes (corporate classes) or to contextualise training needs, kindly contact Jeannie at 6513-1455 for further discussion

## 2 REGISTRATION

To register for training, please complete and email the Registration Template to jeannie\_tam@sirs.edu.sg

## 3 COURSE FEE

Offer Customised and Personalised Service - \$32.10\* (for Singaporean & Singapore PR) \*GST Included

Lead A Service Team - \$48.15\* (for Singaporean & Singapore PR)

## 4 CONFIRMATION

Confirmation of enrolment will be via email.

## 5 ENQUIRIES

For any enquires, please contact Jeannie Tam at 6513-1455 or Megan Ong at 6513-1459 / Email : jeannie\_tam@sirs.edu.sg or megan\_ong@sirs.edu.sg

## 6 CHANGES

SIRS reserves the right to cancel any module schedules due to unforeseen circumstances. SIRS will make every effort to inform participants of the changes  
SIRS reserves the right to vary or change any information herein.