

## 2012 Commencement Dates - THE SERVICE INNOVATOR (TSI)

(All training classes subject to confirmation. Training dates exclude PHs, Sat & Sun)

Month	Date	Day	Courses	
Jan-12	3 Jan - 6 Jan	Tue - Fri	TSI	New Year
	9 Jan - 12 Jan	Mon - Thu	TSI	
	16 Jan - 19 Jan	Mon - Thu	TSI	CNY
	25 Jan - 30 Jan	Wed - Mon	TSI	
Feb-12	30 Jan - 2 Feb	Mon - Thu	TSI	
	6 Feb - 9 Feb	Mon - Thu	TSI	
	13 Feb - 16 Feb	Mon - Thu	TSI	
	20 Feb - 23 Feb	Mon - Thu	TSI	
	27 Feb - 1 Mar	Mon - Thu	TSI	
Mar-12	5 Mar - 8 Mar	Mon - Thu	TSI	
	12 Mar - 15 Mar	Mon - Thu	TSI	
	19 Mar - 22 Mar	Mon - Thu	TSI	
	26 Mar - 29 Mar	Mon - Thu	TSI	
Apr-12	2 Apr - 5 Apr	Mon - Thu	TSI	
	9 Apr - 12 Apr	Mon - Thu	TSI	
	16 Apr - 19 Apr	Mon - Thu	TSI	
	23 Apr - 26 Apr	Mon - Thu	TSI	
May-12	30 Apr - 4 May	Mon - Fri	TSI	Labor Day
	8 May - 11 May	Tue - Fri	TSI	
	14 May - 17 May	Mon - Thu	TSI	
	21 May - 24 May	Mon - Thu	TSI	
	28 May - 31 May	Mon - Thu	TSI	
Jun-12	4 Jun - 7 Jun	Mon - Thu	TSI	
	11 Jun - 14 Jun	Mon - Thu	TSI	
	18 Jun - 21 Jun	Mon - Thu	TSI	

	<b>25 Jun - 28 Jun</b>	<b>Mon - Thu</b>	<b>TSI</b>	
<b>Jul-12</b>	<b>2 Jul - 5 Jul</b>	<b>Mon - Thu</b>	<b>TSI</b>	
	<b>9 Jul - 12 Jul</b>	<b>Mon - Thu</b>	<b>TSI</b>	
	<b>16 Jul - 19 Jul</b>	<b>Mon - Thu</b>	<b>TSI</b>	
	<b>23 Jul - 26 Jul</b>	<b>Mon - Thu</b>	<b>TSI</b>	
<b>Aug-12</b>	<b>30 Jul - 2 Aug</b>	<b>Mon - Thu</b>	<b>TSI</b>	
	<b>6 Aug - 10 Aug</b>	<b>Mon - Fri</b>	<b>TSI</b>	National Day
	<b>13 Aug - 16 Aug</b>	<b>Mon - Thu</b>	<b>TSI</b>	
	<b>21 Aug - 24 Aug</b>	<b>Tue - Fri</b>	<b>TSI</b>	Hari Raya Puasa
	<b>27 Aug - 30 Aug</b>	<b>Mon - Thu</b>	<b>TSI</b>	
<b>Sep-12</b>	<b>3 Sep - 6 Sep</b>	<b>Mon - Thu</b>	<b>TSI</b>	
	<b>10 Sep - 13 Sep</b>	<b>Mon - Thu</b>	<b>TSI</b>	
	<b>17 Sep - 20 Sep</b>	<b>Mon - Thu</b>	<b>TSI</b>	
	<b>24 Sep - 27 Sep</b>	<b>Mon - Thu</b>	<b>TSI</b>	
<b>Oct-12</b>	<b>1 Oct - 4 Oct</b>	<b>Mon - Thu</b>	<b>TSI</b>	
	<b>8 Oct - 11 Oct</b>	<b>Mon - Thu</b>	<b>TSI</b>	
	<b>15 Oct - 18 Oct</b>	<b>Mon - Thu</b>	<b>TSI</b>	
	<b>22 Oct - 25 Oct</b>	<b>Mon - Thu</b>	<b>TSI</b>	
	<b>29 Oct - 1 Nov</b>	<b>Mon - Thu</b>	<b>TSI</b>	
<b>Nov-12</b>	<b>5 Nov - 8 Nov</b>	<b>Mon - Thu</b>	<b>TSI</b>	
	<b>12 Oct - 15 Oct</b>	<b>Mon - Thu</b>	<b>TSI</b>	
	<b>19 Oct - 22 Oct</b>	<b>Mon - Thu</b>	<b>TSI</b>	
	<b>26 Oct - 29 Oct</b>	<b>Mon - Thu</b>	<b>TSI</b>	
<b>Dec-12</b>	<b>3 Dec - 6 Dec</b>	<b>Mon - Thu</b>	<b>TSI</b>	
	<b>10 Dec - 13 Dec</b>	<b>Mon - Thu</b>	<b>TSI</b>	
	<b>17 Dec - 20 Dec</b>	<b>Mon - Thu</b>	<b>TSI</b>	
	<b>24 Dec - 28 Dec</b>	<b>Mon - Fri</b>	<b>TSI</b>	Christmas